

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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In re Patent Application of:  
David Theiler

Application No.: 10/689,610

Confirmation No.: 4815

Filed: October 22, 2003

Art Unit: 3623

For: METHOD AND APPARATUS FOR  
MANAGING WORK FLOW

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Examiner: J. G. Sterrett

**AMENDMENT**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Further to the Board's Decision mailed September 24, 2009 reversing the rejection of claims 1-20 but affirming the rejection of claim 22, pursuant to MPEP 1214.07, Applicant respectfully requests that this Amendment be entered.

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper

**Remarks** begin on page 10 of this paper.